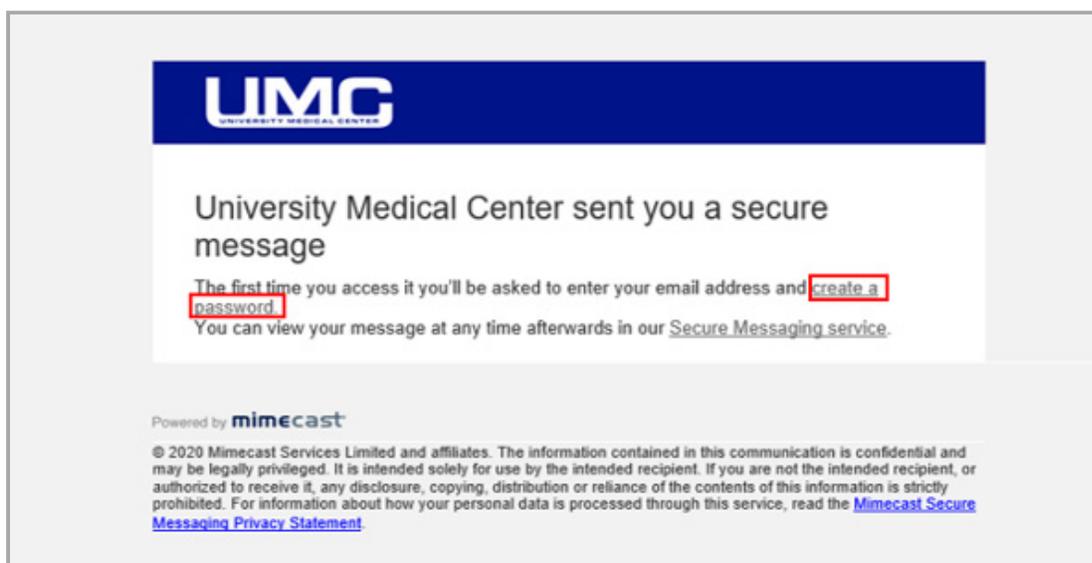




## Accessing Pre-Travel COVID-19 Test Results and State of Hawaii Test Result Reporting Form

1. Within **36 hours** of your test, you will receive an email from **UMCSN Postmaster**. If this is your first time logging into the Secure Messaging system, click on “create a password”.

**Note:** This Secure Messaging system is different than your UMConnect/MyChart account. Even if you already have an account with UMConnect/MyChart, you will still need to create a password to access this message.





Trusted Testing Partner

2. Create a password that fulfills the criteria listed on the page.

**UMC**  
UNIVERSITY MEDICAL CENTER

**Create Your Password**

New Password

Confirm Password

- Minimum 8 characters
- Include at least one lowercase character (a-z)
- Include at least one uppercase character (A-Z)
- Include at least one numeric character (0-9)
- New Password and Confirm Password must be the same

Confirm

3. Once a valid password is created and entered twice, click "Confirm".

**UMC**  
UNIVERSITY MEDICAL CENTER

**Create Your Password**

.....

.....

- ✓ Minimum 8 characters
- ✓ Include at least one lowercase character (a-z)
- ✓ Include at least one uppercase character (A-Z)
- ✓ Include at least one numeric character (0-9)
- ✓ New Password and Confirm Password must be the same

Confirm

4. This will lead back to the "Log In" page. Enter your Email Address and click "Next".

**UMC**  
UNIVERSITY MEDICAL CENTER

**Log In**

Email Address

Next

University Medical Center of Southern Nevada

5. Enter the password that you created in Step 2. Then, click "Log In".

**UMC**  
UNIVERSITY MEDICAL CENTER

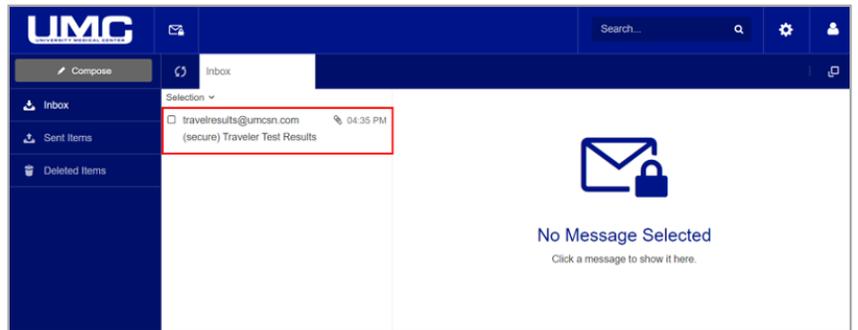
**Log In**

Password

Log In

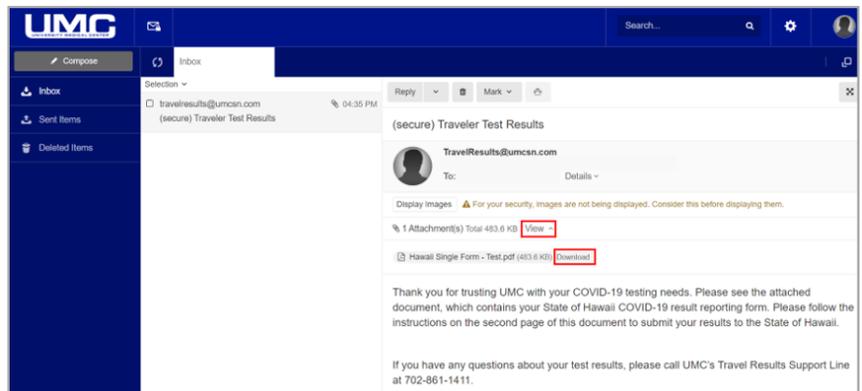
Log in as a different user.  
Forgot your password?

6. After you are logged in, you will have access to your Secure Messaging Inbox.



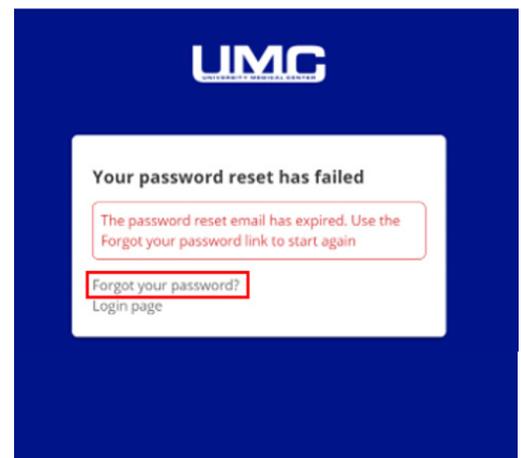
7. Click on the "Travel Test Results" message. It will open up on the right hand side of your screen. Click on "View" and then "Download" to access the PDF attachment of your test results or the State of Hawaii Form.

**Note:** You may see more than one message from Travel Results if your email address is listed for multiple people.



## Expired Link

1. If you see this message after clicking on "create a password" in the email from UMCSN Postmaster, it indicates that the link has expired. You will need to click on "Forgot your password?" to reset your password.





## Trusted Testing Partner

2. After clicking "Forgot your password?", this page will appear. Make sure your email address is entered correctly in the box. Then, click "Reset Password".

3. The following message will appear.

4. Go to your email inbox. You should have received a new email to reset your password. Click on "[here](#)" in the email.

here'. At the bottom, it says 'Powered by mimecast' and includes a copyright notice: '© 2015 - 2019 Mimecast Services Limited and affiliates. The information contained in this communication is confidential and may be legally privileged. It is intended solely for use by the intended recipient. If you are not the intended recipient, or authorized to receive it, any disclosure, copying, distribution or reliance of the contents of this information is strictly prohibited. For information about how your personal data is processed through this service, read the Mimecast Secure Messaging Privacy Statement.'"/>

5. A new page will open to allow you to create a new password. Follow the instructions from previous steps to create a new password and access your PDF test results document.